ATECPOOL

SIROCCO

INVERTER HEAT PUMP

Models: AVHP265 & AVHP308 & AVHP352& AVHP411

FULL DC INVERTER SWIMMING POOL HEAT PUMP

USER MANUAL

Please read this manual carefully before using and keep it in a safe place.

Contents

I. Unit Parameters

1. Appearance

Please read the below instructions.

- Please install the unit in compliance with local laws, regulations and standards;
- Confirm power voltage and frequency;
- The unit should be installed by a professional installer

⚠ Warning

To be installed by professional installer only

II. System Specification

1. Specification

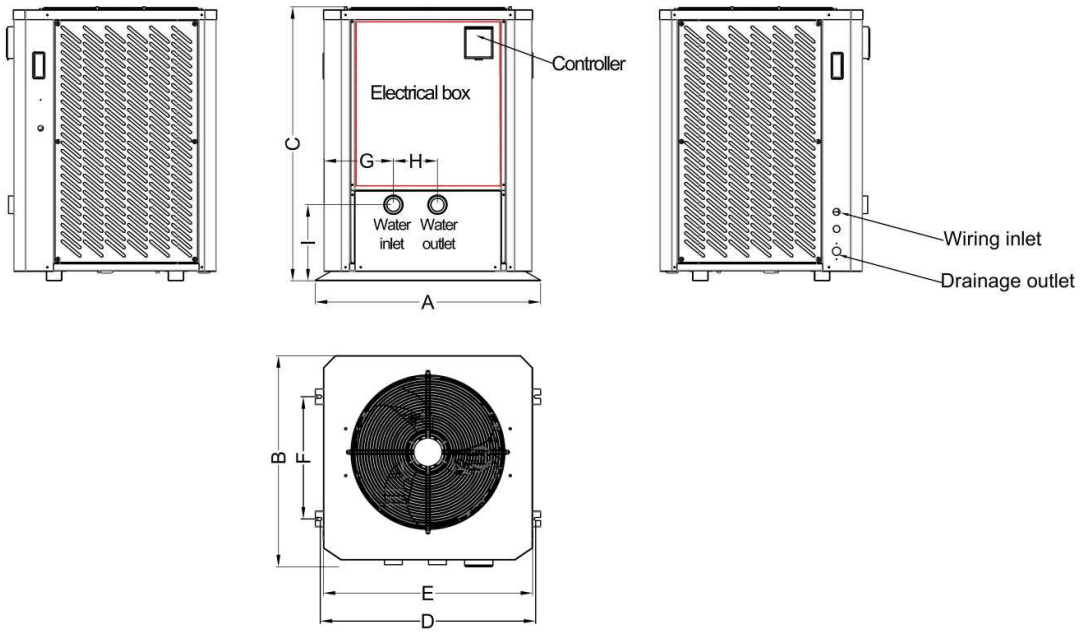
Model	AVHP265	AVHP308
Air Temperature: 27℃, inlet/outlet water temperature: 26℃/28℃, humidity 80%		
Heating capacity (kW)	9.2-26.5	10.3-30.8
Power input (kW)	0.62-4.34	0.7-5.06
COP	14.82-6.1	14.7-6.09
Air Temperature: 15℃, inlet/outlet water temperature: 26℃,humidity 70%		
Heating capacity (kW)	7.86-17.87	8.55-19.84
Power input (kW)	1.11-3.74	1.17-4.17
COP	7.05-4.78	7.28-4.76
Air Temperature: 35℃, inlet/outlet water temperature: 30℃/28℃		
Cooling capacity (kW)	7.5-10.25	8.8-11.9
Power input (kW)	1.41-2.53	1.77-2.94
EER (W/W)	5.32-4.05	4.95-4.05
Air Temperature: 43℃, inlet/outlet water temperature: 30℃/28℃		
Cooling capacity (kW)	4.5-8.23	4.7-9.56
Power input (kW)	1.01-2.56	1.05-2.97
EER (W/W)	4.45-3.21	4.48-3.21
Power supply (V/Ph/Hz)	380-415V/3N~/50-60Hz	
Max power input (kW)	6.1	6.5
Max current (A)	10.9	11.6
Heating temperature range	27°C~34°C	
Cooling temperature range	26°C~15°C	
Running temperature range	-10°C~48°C	
Refrigerant	R410A	
Compressor	MITSUBISHI ELECTRIC (DC inverter)	
Air side heat exchanger	Hydrophilic fin and tube	
Water side heat exchanger	Titanium tube heat exchanger	
Water flow (m^3/h)	11.4	13.2
Net dimension LxWxH (mm)	760x679x965	795*742*965
Water pipe connection (mm)	50	
Net weight (kg)	105	108
Noise level dB(A)	61	62
Water proof level	IPX4	

Model	AVHP352	AVHP411
Air Temperature: 27℃, inlet/outlet water temperature: 26℃/28℃, humidity 80%		
Heating capacity (kW)	11.7-35.2	12.9-41.1
Power input (kW)	0.79-5.77	0.88-6.95
COP	14.82-6.1	14.74-5.91
Air Temperature: 15℃, inlet/outlet water temperature: 26℃/28℃,humidity 70%		
Heating capacity (kW)	8.96-24.56	9.51-28.1
Power input (kW)	1.31-5.25	1.36-5.98
COP	6.84-4.68	7-4.7
Air Temperature: 35℃, inlet/outlet water temperature: 30℃/28℃		
Cooling capacity (kW)	5.56-14.24	5.98-17.14
Power input (kW)	1.11-3.58	1.19-4.27
EER (kW)	5.01-3.98	5.03-4.01
Air Temperature: 43℃, inlet/outlet water temperature: 30℃/28℃		
Cooling capacity (kW)	5.06~11.4	5.28~13.71
Power input (kW)	1.15~3.51	1.19~4.18
EER (W/W)	4.4~3.25	4.44~3.28
Power supply (V/Ph/Hz)	380-415V/3N~/50/60Hz	
Max power input (kW)	7.3	8.0
Max current (A)	13.0	14.3
Heating temperature range	27°C~34°C	
Cooling temperature range	26°C~15°C	
Running temperature range	-10°C~48°C	
Refrigerant	R410A	
Compressor	MITSUBISHI ELECTRIC (DC inverter)	
Air side heat exchanger	Hydrophilic fin and tube	
Water side heat exchanger	Titanium tube heat exchanger	
Water flow (m^3/h)	15.1	17.6
Net dimension LxWxH (mm)	900x812x1054	
Water pipe connection (mm)	50	
Net weight (kg)	137	140
Noise level dB(A)	67	68
Water proof level	IPX4	

The technical specification of our heat pumps is provided for information purpose only. We reserve the right to make change without notice in advance.

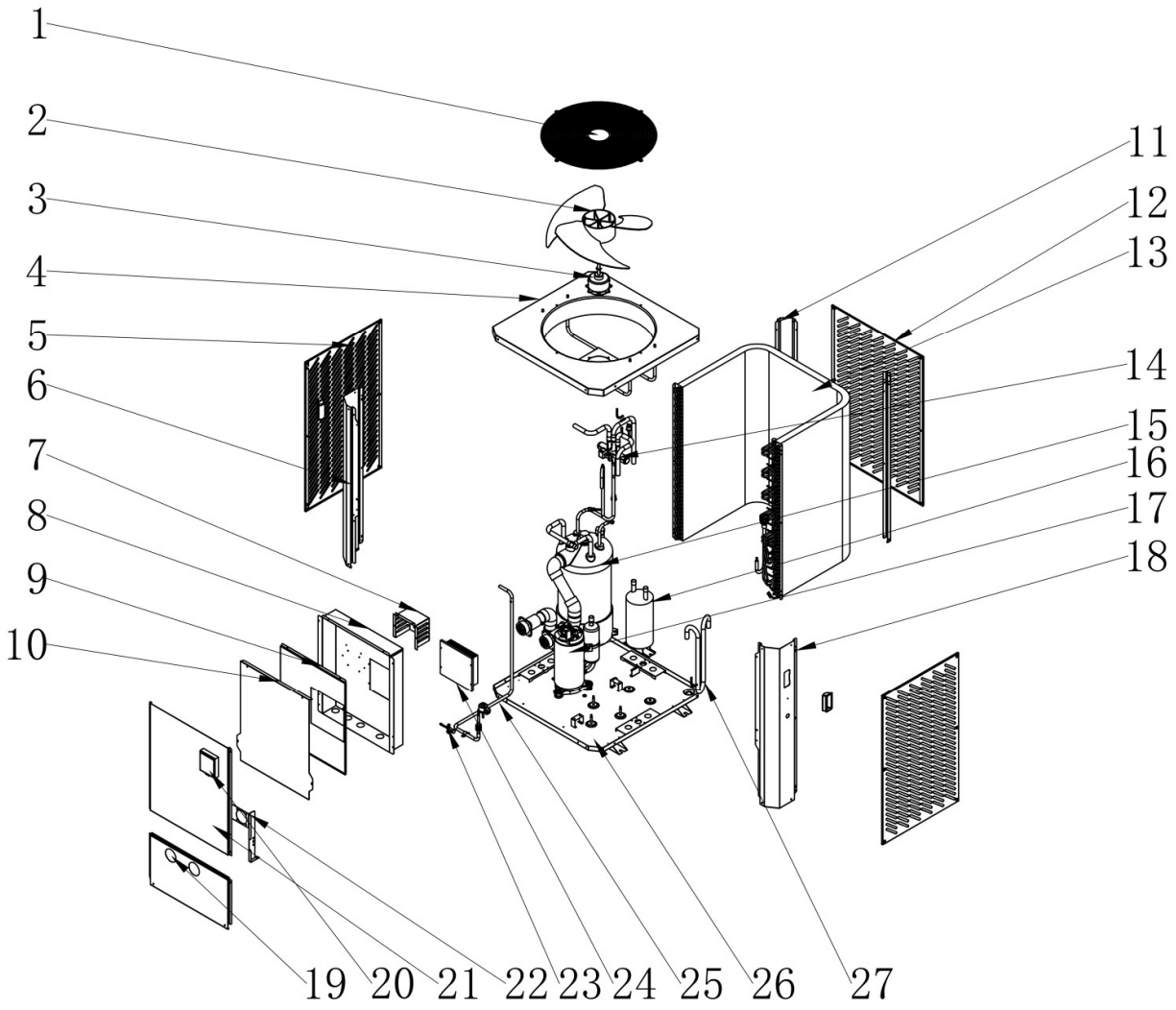
1. Ambient air temperature
2. Initial water temperature
3. Noise at 1m, 4m and 10m comply with Directives EN ISO 3741 and EN ISO 354
4. Calculate according to an in-ground private swimming pool covered with bubble

2. Unit Dimensions



Model	A	B	C	D	E	F	G	H	I
AVHP265	760	679	965	725	715	375	192	155	268
AVHP308	795	742	965	760	738	430	247	155	268
AVHP352	900	812	1054	865	846	500	252	155	268
AVHP411									

3. Exploded View



1	Fan protection cover	10	Electrical box 3	19	Front panel 1
2	Fan	11	Stand column 2	20	Controller
3	Fan motor	12	Metal mesh cover 2	21	Front panel 2
4	Top cover plate	13	Fin heat exchanger	22	Fixed plate
5	Metal mesh cover	14	Four way valve welding assembly	23	Globe valve
6	Stand column 1	15	Titanium tube heat exchanger	24	Drive board
7	Damper	16	Gas liquid separator	25	Filter welding components
8	Electrical box 1	17	Inverter compressor	26	Chassis components
9	Electrical box 2	18	Stand column 3	27	Inlet piping components

III. Installation Instructions

WARNING: Only a professional is allowed to install the heat pump. Unqualified users cannot install by themselves, otherwise the heat pump might be damaged and the user's safety will be risked.This section is provided for information purposes only and must be checked and adapted if necessary, according to actual installation conditions.

1. Pre-Requirements

Equipment needed for installation of heat pump:

- Suitable power supply cable for unit’s power.
- A by-pass kit and an assembly of PVC tube, stripper, PVC adhesive and sandpaper.
- A set of wall plugs and an expansion screw.
- We recommend using a flexible PVC pipe in order to reduce transmission of vibration.
- Suitable fastening studs may be used to raise the unit.

2. Location and pipe connection

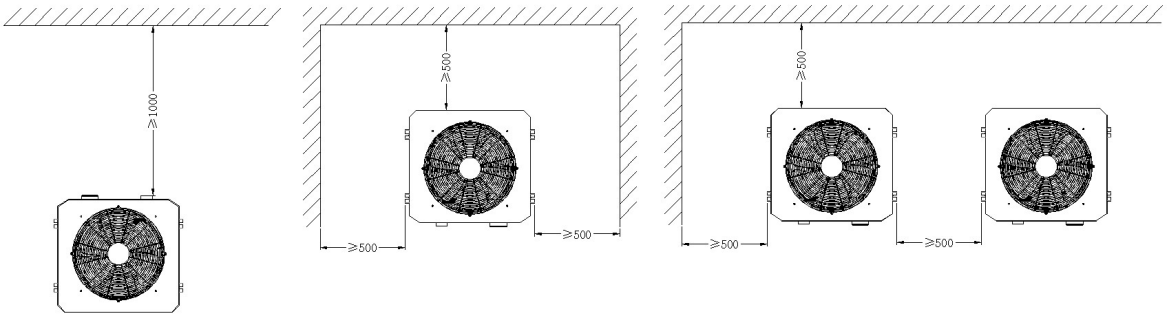
IMPORTANT: The inverter pool heat pump should be installed in a good ventilation place.

1) The frame must be fixed by bolts (M10) to a concrete base or brackets. The concrete base must be solid and fastened; the bracket must be strong enough and antirust treated;

2) Please don’t stack substances that will block air flow near inlet or outlet area, make sure there is no barrier within 50cm behind the main machine, or the efficiency of the heater will be reduced or the machine may break;

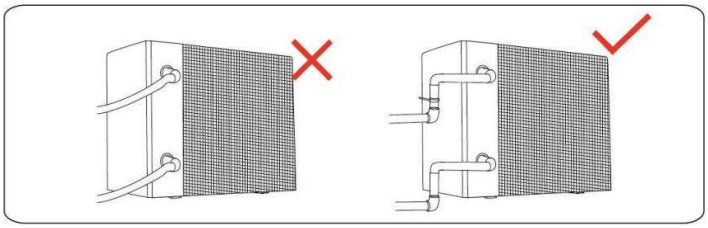
3) The machine needs an appended pump (not included with the heat pump).
For the recommended pump specification-flux: refer to Technical Parameter,
Max. Lift ≥10m;

4) When the machine is running, there will be condensation water discharged from the bottom, please pay attention to it. Please hold the drainage nozzle (accessory) into the hole and clip it well, and then connect a pipe to drain the condensation water out.

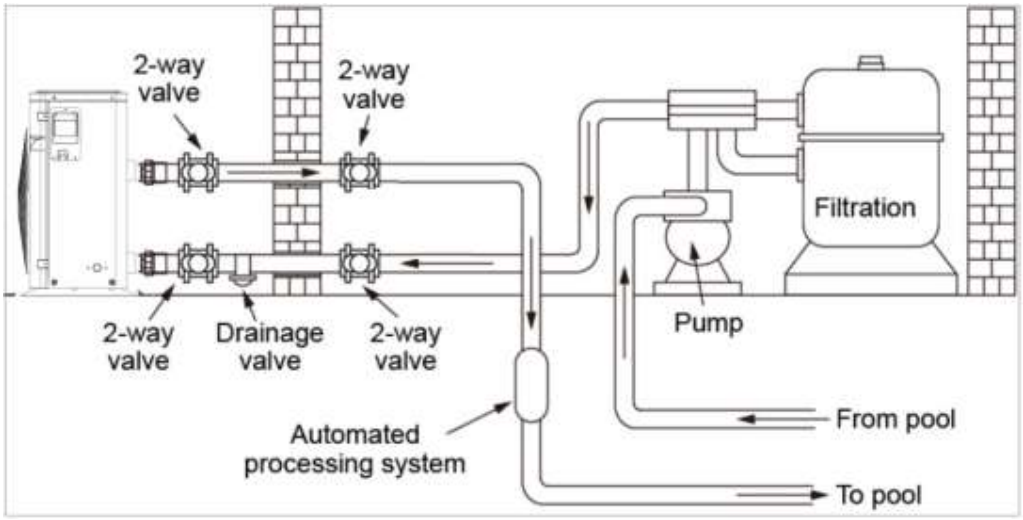


Do not place anything within at least 1m in front of the heat pump. Leave at least 50cm of empty space around the sides and rear of the heat pump. Do not put anything on or in front of the heat pump!

The inlet and outlet water unions can't stand the weight of soft pipes. The heat pump must be connected with hard pipes!



3. Installation Layout



The heat pump is connected to a filtration circuit with a by-pass valve. The by-pass valve should be half-opened (throttled), while all the other valves should be completely opened. It is suggested that the by-pass valve only be opened half way to avoid excessive pressure on the heat pump.

It is imperative that the by-pass is placed after the water pump and filtration. The by-pass path usually consists of 3 valves. That makes it possible to adjust water flow which passes through the heat pump and isolates the heat pump completely from any maintenance without affecting flow of filtration cycle. The filter must be cleaned regularly to ensure that the water in the system is clean and avoids blocking the filter. It is necessary that the drainage valve is fixed on the lower water pipe. If the unit is not running during winter time, please disconnect the power supply and let water drain out from the unit through the drainage valve. If the ambient temperature of the running unit is below 0℃, please keep the water pump running.

4. Electrical Connection

Power Supply Wires Size

Model	Power Supply Wires		
	Electricity Supply	Cable Diameter	Specification
AVHP265	380-415V/3Ph/50Hz	5×2.5mm²	AWG 12
AVHP308	380-415V/3Ph/50Hz	5×2.5mm²	AWG 12
AVHP352	380-415V/3Ph/50Hz	5×4.0mm²	AWG 10
AVHP411	380-415V/3Ph/50Hz	5×4.0mm²	AWG 10

⚠ **WARNING: Power supply of heat pump must be disconnected before any operation. Please comply with the following instruction to connect the heat pump.**

➢ **Step 1: Detach electrical side panel by a screwdriver to access the electrical terminal block.**

➢ **Step 2: Insert cable into heat pump unit port.**

➢ **Step 3: Connect power supply cable to terminal block according to the diagram below.**

4.1 Wiring:

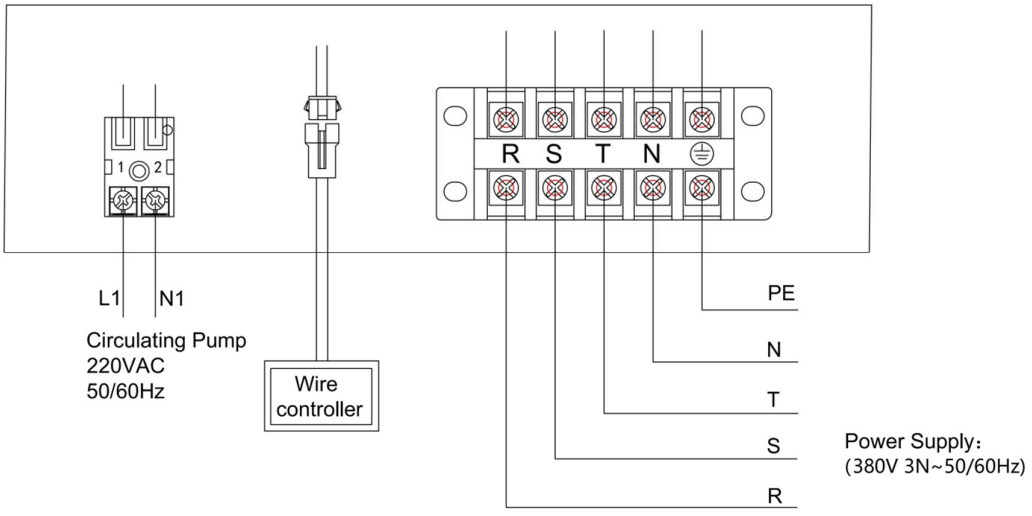
a. Connect to appropriate power supply; the voltage should comply with the rated voltage of the products.

b. Earth the machine well.

c. Wiring must be handled by a professional technician according to the circuit diagram.

d. Set leakage protector according to the local code for wiring (leakage operating current ≤ 30mA).

e. The layout of power cable and signal cable should be orderly and not affecting each other.



IV. Running Test

1. Inspection Before Running Test

a. Please run an inspection test after completing installation;

b. Before running test, confirm below items and write √ in the block;

- Unit installed correctly □
- Power supply voltage is the same as unit rated voltage □
- Correct piping and wiring □
- Air inlet and outlet ports from the air unit unblocked □
- Drainage and venting are unblocked and no water leaking □
- Leakage protector is working □
- Piping insulation is working □
- Ground wire is connected correctly □

c. All wiring and piping should be connected well and carefully checked, then fill the water tank with water before power is switched on;

d. Empty all air within pipes and from water tank, then press “on-off” button on control panel to run the unit at setting temperature;

e. Items need to be checked during running test:

- During the first running, check if unit current is normal or not;
- Check if each function button on control panel are functioning correctly or not;
- Display screen is correct or not;
- Is there any leakage in the whole heating circulation system?
- Condensation drain is correct or not;
- Are there any abnormal sounds or vibration while running the unit?

2. Control Function Description

2.1 Operation Description

①Control Panel Diagram

②Panel Symbol Description

Symbol	Name	Symbol	Name	Symbol	Name
	On-off		Heating Mode or Defrosting		Silent Mode
	Set		Cooling Mode		Smart Mode
	Up		Key lock		Powerful Mode
	Down		Fault		
M	Mode		Wi-Fi		

③Operation Guideline List

NO.	Item	Operation Way
1	Unlock	Press the "+" and "−" keys for 3 seconds in the main interface to unlock /lock the screen.
2	On-off	In the main interface, press and hold the "⏻" key for 3 seconds to turn on / off.
3	Check Running Parameters	In the main interface, press and hold the "−" key for 3 seconds to enter the unit status parameter query, cooperate with the "+" and "−" keys for parameter browsing, and press the "⏻" key to exit the parameter query.(See table 1)

NO.	Item	Operation Way
4	Choose Mode	In the power on state, long press "M" for 3 seconds to switch the working mode: heating mode and cooling mode.
5	Mode Switch	In the power on interface, press "☼" to switch frequency mode: mute, smart and strong mode.
6	Adjust Temperature	In the power on interface, press "+" or "−" to adjust the current mode setting temperature.
7	Adjust Time	Long press "☼" and "+" for 3 seconds to enter the clock setting state. First, the hour flashes, indicating that the hour value of the current time can be adjusted through "+" and "−" keys. Every time you press the "+" key for plus one hour, every time you press the "−" key for minus one hour. If you hold down the "+" key or "−" key, the hours will be incremented or decremented automatically. After setting the hour value, press "☼" again; At this time, the minute flashes, indicating that the minute value of the current time can be adjusted through the "+" and "−"key. After setting the minute value, press "☼" again to finish.
8	Adjust Timing	Press "☼" for 3 seconds to enter the timing setting: Enter timing selection,the hour of "Timing On 1" will flash ,collect "+" and "−"can set hour; Click "☼" again to switch to the minute of "Timing On 1" ,collect "+" and "−" can set minute; Click "☼" again to set "Timing Off 1" in the same way. Other time period setting in turn and so on; Press"⏻"can Exit and Enter; Back to main interface, it will show the number of scheduled time periods; Cancel timing setting: When the “Timing On” and “Timing Off” are the same, the timer setting of the current time period is canceled.
9	Forced Defrosting	Press the "M"and "−" keys to enter the forced defrost mode. When entering the defrost, showing flashes"❄".
10	Celsius/Fahrenheit switch	When off ,Press "⏻"and"M" for 3 seconds in main interface to switch Celsius/Fahrenheit
11	Turn on Electric Heater Manually	Long press "+" for 3 seconds in main interface to turn on/off the electric heater function.

Table 1

Code	Meanings
A01	Water inlet temperature
A02	Water outlet temperature
A03	Ambient temperature
A04	Exhaust temperature
A05	Air inlet temperature
A06	Outer coil temperature
A07	Inner coil temperature
A08	Main EEV opening
A09	Reserved
A10	Compressor current
A11	IPM temperature
A12	DC bus voltage value
A13	Actual speed of compressor
A14	DC fan speed

3. Fault Code and Solution

3.1. Fault Code Description

1) In the running process of unit, the unit may be faulted if the following code is displayed, please turn off power switch of the unit and turn on power switch of unit again after 30 seconds. The code is no longer displayed, that means the unit could be used again. If the code is displayed again, please contact our company for troubleshooting!

Code	Description	Reservations
Er 03	Water flow protection	Check water flow switch, change the switch if necessary
Er 04	Winter anti-freezing	Water pump will run automatically for first grade antifreeze
Er 05	High pressure Protection	Measure the pressure value when heat pump is heating(cooling), if it's higher than 44.0 bar, it means heat pump has got really higher pressure protection: 1. Detect EEV step, low pressure and suction temp; 2. Detect the inlet/outlet water temp,; 3. Maybe there is some air in the refrigeration system; 4.Clean the water exchanger or water filter
Er 09	Communication failure between Display and PCB	1.Check if the communication connection wire between display and PCB is well . Change or mend the wire if necessary . Check the PCB or display. If damaged, Change the corresponding part .

Er 10	Communication failure of frequency conversion module(alarm when communication between display and PCB is disconnected)	Change PCB.
Er 12	High exhaust temp protection	1.Replace the compressor exhaust temperature sensor. 2.Reconnect or clean compressor exhaust temperature sensor and wrap it with insulation tape. 3.Replace the controller or PC Board.
Er 15	Water inlet temperature failure	Check the connection, change the sensor if necessary.
Er 16	External coil temperature failure	Check the connection, change the sensor if necessary.
Er 18	Exhaust temperature failure	Check the connection, change the sensor if necessary.
Er 19	DC fan motor failure	1.Check DC fan motor. Change it if damaged. Check output port of DC fan motor on PCB. Change the PCB if there is no output.
Er 20	Abnormal protection of frequency conversion module	Solve it according to the subsidiary error codes in the following table.
Er 21	Ambient temperature failure	Check the connection, change the sensor if necessary.
Er 23	Low outlet water temp protection when cooling	Check the water flow and water system,mend it if necessary.
Er 27	Water outlet temperature failure	Check the connection, change the sensor if necessary.
Er 28	CT over current protection	
Er 29	Suction temperature failure	Check the connection, change the sensor if necessary.
Er 32	High outlet water temperature protection when heating	Check the water flow and water system,mend it if necessary
Er 33	Outdoor coil high temperature protection	Wait for the ambient temperature drops and restart the unit.
Er 42	Internal coil temperature failure	

E20 fault will display the following error codes at the same time, the error codes will switch every 3 seconds. Among them, error codes 1-128 appear in priority. When error codes 1-128 don't appear, then it will show error codes 257-384 . If two or more error codes appear at the same time, then display error codes accumulation. For example, 16 and 32 occur at the same time, it will show 48.

Code	Parameters Meaning	Description	Fault Solution
1	IPM over current	IPM module issues	Replace the inverter module
2	Abnormal press synchronization	Compressor failure	Replace the compressor
4	Reservation	--	--

8	Compressor output phase loss	Compressor connection broken, bad contact	Check compressor circuit
16	DC bus voltage is low	Input voltage is too low, pfc module fault	Check input voltage,replace module
32	DC bus voltage is high	Input voltage is too high, pfc module fault	Replace the inverter module
64	Imp temp. Is too high	Fan failure, air duct blockage	Check fan and air duct
128	Imp temp. Fault	Short circuit or open circuit fault of IPM sensor	Replace the inverter module
257	Communication failure	The inverter module has not received the command from the main controller	Check the communication line between main controller and inverter module
258	AC input phase loss	Input phase loss (available for three-phase module)	Check the input circuit
260	AC input over current	Input three-phase unbalance(available for three-phase module)	Check the three-phase voltage
264	AC input voltage is low	Input voltage is low	Check the input voltage
272	High pressure failure	Compressor high voltage failure (Reservation)	
288	IPM temp. Is too high	Fan failure, air duct blockage	Check fan and air duct
320	The peak current of the compressor is too high	Compressor current is too large, the driver and the compressor do not match	Replace the inverter module
384	PFC module temp. is too high	PFC module temp. Is too high	Check the PFC module

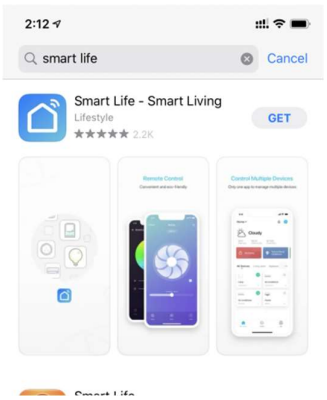
3.2. Trouble Shooting

Phenomenon	Cause	Solution
Unit is not running	1. Power outage 2. Power switch is not connected 3. Power switch fuse is burned-out 4. Timing is not up	1. Please wait for power supply recovery 2. Connect power 3. Replace fuse 4. Please wait or cancel timing setting
Unit is not running after starting up	1. Compressor protection time interval is not up 2. Water temperature of the unit does not reach starting up water temperature value	1. Please wait patiently for the end of protection time 2. Normal phenomenon and wait for water temperature to reach
Unit is running normally, but hot water temperature is low	1. Improper temperature setting 2. Large hot water consumption 3. Air inlet port or outlet port of outdoor machine or indoor machine is blocked	1. Set up proper temperature 2. Wait for temperature of hot water to rise 3. Clear tuyere obstruction
Unit is running automatically	Reach timing to start up	Please shutdown manually or cancel timing if needn’t start up

V. WIFI Settings

Software Installation

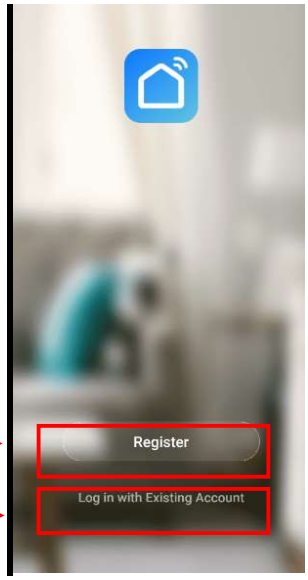
Method 1: Search"Smart life" in your APP store ,install " ".Click "GET" to install.



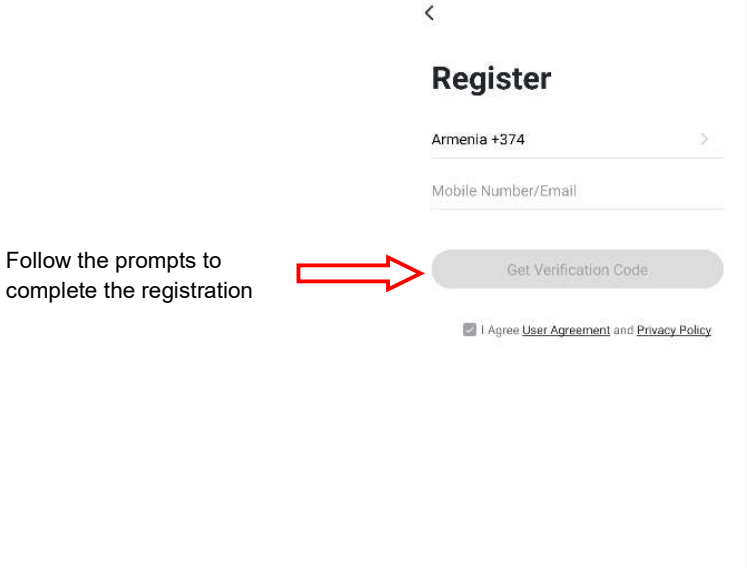
Method 2: Scan the QR code below.

Click "Create a new user" link to enter the registration method interface
registration method interface

If you already have an account, click directly to sign in

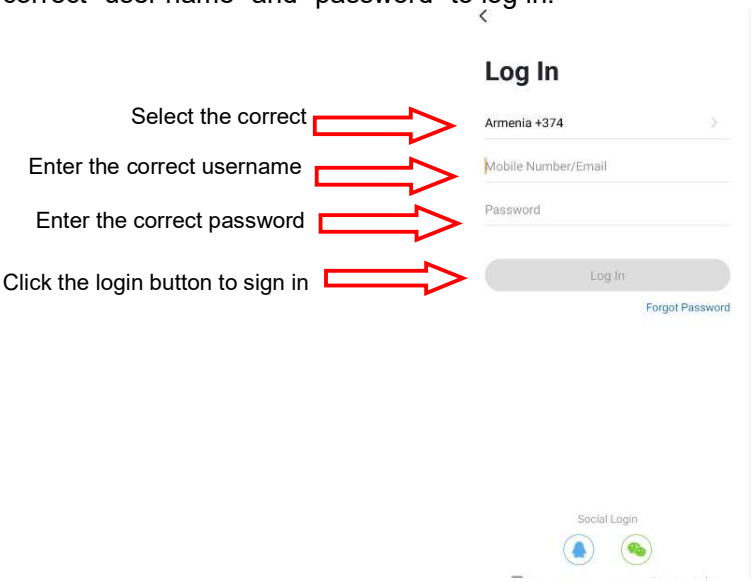


When a user enters the registration page, please follow the page prompt to register



User Login:

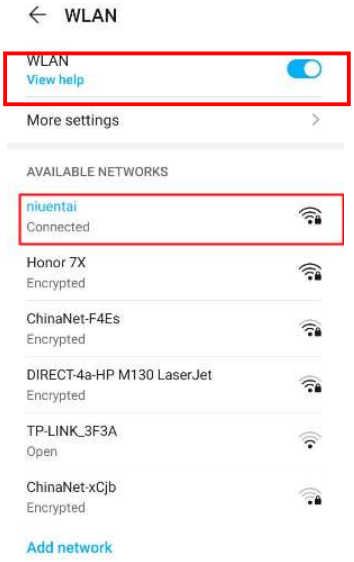
Once the registration is successful, the software will jump to the login screen and enter the correct "user name" and "password" to log in.



Mobile phone first needs to connect to the network via WIFI

Open"WLAN"

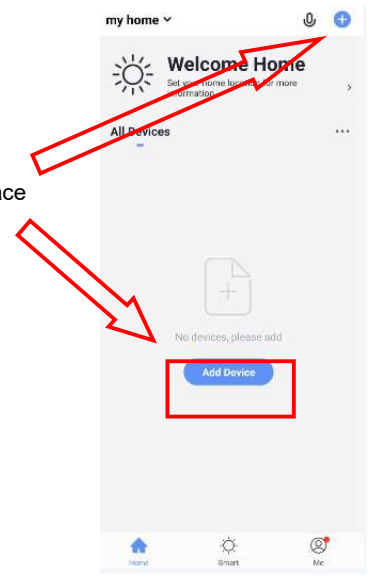
Connect Wi-Fi interne



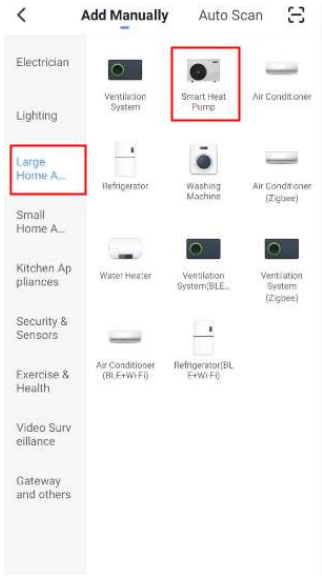
This WIFI is not the WIFI inside the module but WIFI that can be connected to the Internet;

After the user logs on to the software,
Device binding
Click on the top right corner for Make a binding "+"or"Add a device"

Click to enter the "Add Device Type" interface

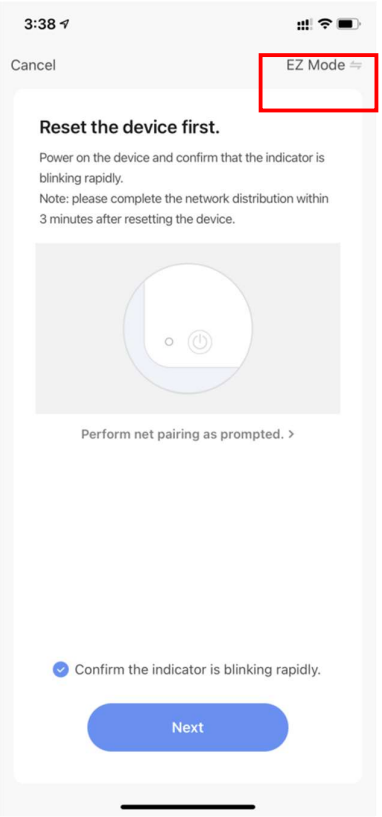


Go to the right interface

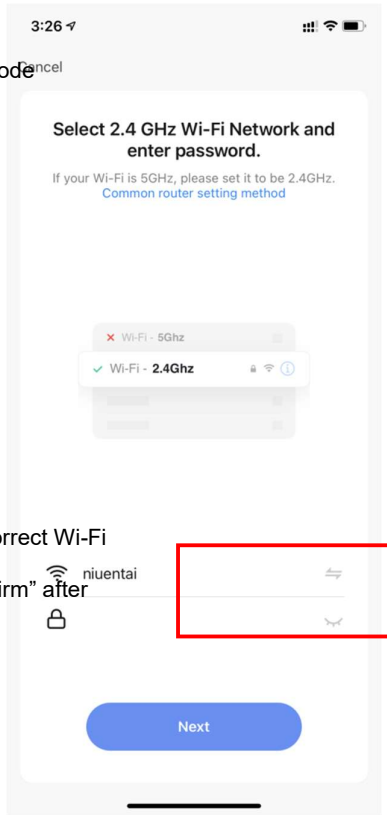


When select device type,Go to Add "Device Interface".

EZ Mode (Default): Press and hold the "+" and "M" keys at the same time for 3 seconds to enter the distribution network. The "" icon will flash rapidly;

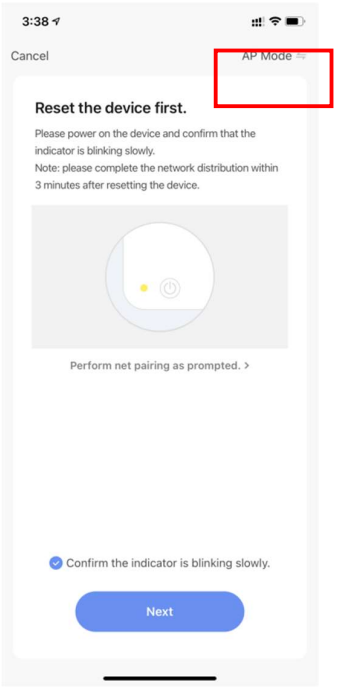


Switch to EZ Mode

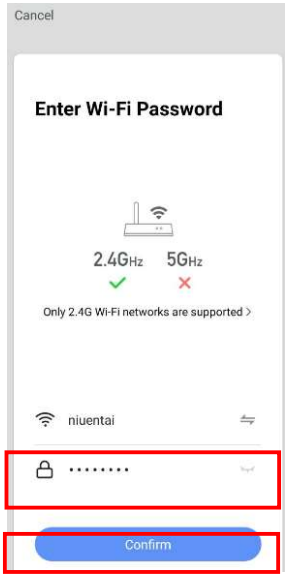


Enter the correct Wi-Fi password,
Click “Comfirm” after input

AP Mode: Press and hold the "−" and "⏻" keys at the same time for 3 seconds to enter the distribution network. The "" icon will flash slowly.

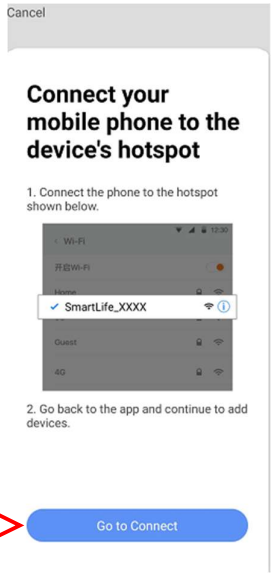


Switch to AP Mode



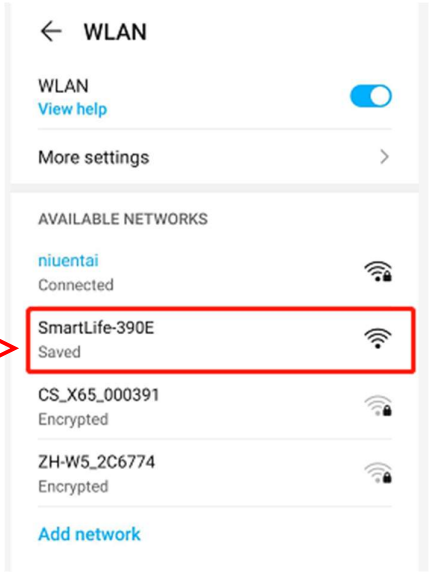
Enter the correct Wi-Fi password

Click “Comfirm” after input



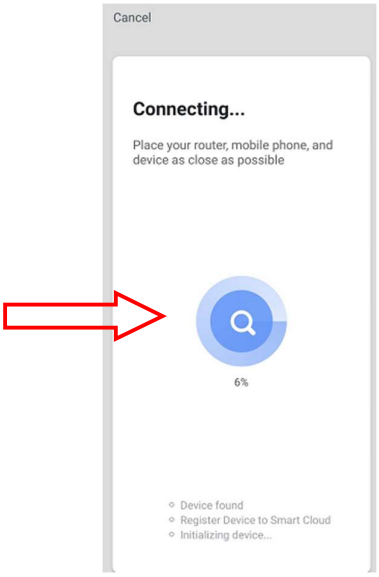
Follow tips to connect device hotspots

Click to connect to go to Wi-Fi interface, choose the wifi name :SmartLife-xxxx

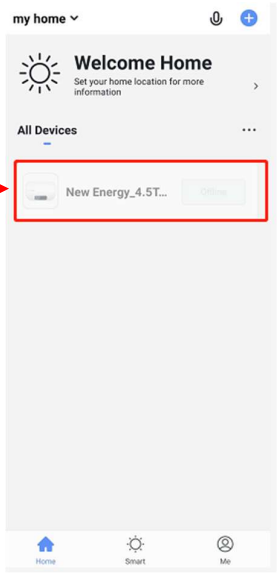


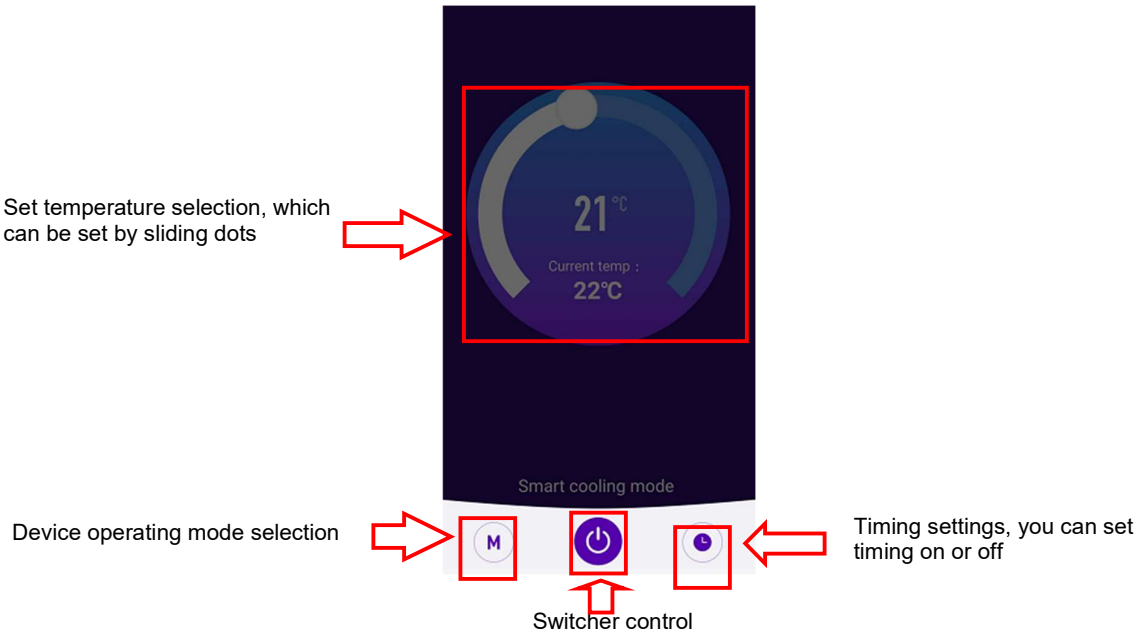
Select and connect and return to the APP interface,Entering the distribution network process

Wait for the pairing progress to end interface,Entering the distribution network process



Add success,Show device
Successfully bound devices
Click to enter control




Set temperature selection, which can be set by sliding dots
21 ℃
Current temp :
22℃
Smart cooling mode
Device operating mode selection
M
Timing settings, you can set timing on or off
Switcher control